### **Municipal Services Statement** 2 GOOD CUSTOMER Account Number A Billing Date Due Date for Current Ch Customer Inquiries: 480-350-8400 TDD: www.tempe.gov/

Giving a little changes a lot. Help neighbors in need. Simply pay the \$1 "Total with Voluntary Donation" on your utility bill. Beginning in March, Help to Others' name changes to Together Tempe. Learn more: www.TogetherTempe.org or 480.858.2300.

Surepay is a program for City of Tempe utility customers allows you to pay your monthly utility bill through an autochecking account withdrawal. To sign up please call Cus Services at (480)350-8361 and request an application.

/waterutil	Page 1 of 2
Account Summary as of March 06, 2018	
Previous Balance Payments Received	\$55.57 -\$55.57
Balance Forward Current Charges	\$0.00 \$54.99
Total Amount Due 9	\$54.99
Together Tempe Voluntary Donation 10	\$1.00
Total with Voluntary Donation	\$55.99

1234567890

03/06/2018 04/02/2018

## Ø

Service Address: 4712 S TEMPEVIEW AVE, TEMPE, AZ 85282

Meter	Current Meter Read		Previous Meter Read		Usage in Hundreds of	
Number	Date	Reading	Date	Reading	Gallons	
36300943	02/22/2018	352	01/21/2018	348	4	
Water Single-Farn Re Usage At-A-Glance Usage in Hundreds of G	M	B	Service from 01/22/20 Monthly Service Charg Consumption charges City Tax 1.8% State Tax 6.3%	je _	11.50 0.72 0.22 0.77	
Feb Mar Apr May Jun	Jul Aug Sep Oct Nov	Dec Jan Feb	Subtotal		\$13.21	



Account	Total	Voluntary	Total with	Due	Amount
Number	Amount Due	Donation	Voluntary	Date	Paid
1234567890	\$54.99	\$1.00	\$55.99	04/02/2018	Ø.

GOOD CUSTOMER
4712 S TEMPEVIEW AVE TEMPE, AZ 85282-6717

իսկիգրիկորիկեն/անգիկորիկությիլի

SEND PAYMENTS TO:

City of Tempe PO Box 29617 Phoenix, AZ 85038-9617

1171200000600000000000055996

### GOOD CUSTOMER Account Number: 1234567890 Page 2 of 2 Wastewater Residential Service from 01/22/2018 - 02/22/2018 Monthly Service Charge 10.30 Wastewater Usage Amount - 34.71 @ \$0.184 Subtotal \$16.69 Solid Waste Residential Service from 02/07/2018 - 03/06/2018 Weekly Collection 25.09 Subtotal \$25.09 **Together Tempe Voluntary Donation** Service from 02/07/2018 - 03/06/2018 Subtotal \$1.00

# **How to Read Your Bill**

- Contact phone numbers and website information
- 2 Customer Name
- 3 Account Number *The utility account number*.
- 4 Billing Date The date the bill was released.
- 5 Due Date The date your bill for current charges is due.
- 6 Billing Messages The City will include topics of interest or importance in this space and contact information.
- 7 Previous Balance and Payments Received The amount due and the amount paid from the previous service period.
- 8 Balance Forward and Current Charges This is the past due amount or credit towards your account (if last bill was overpaid) and the amount charged for the current service period.
- 9 Total Amount Due This number is the total amount of all services on this bill (water, wastewater and solid waste).
- 10 Together Tempe Voluntary Donation (optional), tax-deductible donations distributed to local nonprofit organizations serving Tempeans in need. Click here for more information.
- 11) Total with Voluntary Donation This number is the total amount of all services on this bill (water, wastewater, solid waste, and voluntary donation, if applicable).
- (2) Service Address Line item on the utility statement that indicates the address at which service is provided.
- 13 Water Meter Information Meter Number - Your water meter number. Current Meter Read - The most recent reading and date it was read. Previous Meter Read - The last billable read and date it was read. Usage in Hundreds of Gallons - The amount of water used during the current service period, measured in hundreds of gallons.
- (4) Usage At-A-Glance (in hundreds of gallons) A graphic representation of water usage shown for the past 13 months.
- 15 Water Service Fees and Taxes

Monthly Service Charge - This charge is based on the meter size (5/8-inch or 3/4-inch for most residential customers). Click here for Water Service Fees **Consumption Charges** - This is the charge for each unit of water. <u>Click here for Water</u> Consumption Fees

State Water Quality Assurance Fee - Arizona water quality tax was passed by the State of Arizona. This tax is based on the amount of water used during the period covered, it is a direct tax by the state, to be paid to the state water quality assurance revolving fund for water quality improvement projects.

City Tax - Applicable current city tax rate as approved by city council. State Tax - Applicable current state tax rate as approved by state legislature.

- 16 Payment Stub The portion of the bill you submit with your payment. If you are an automatic payment customer, you will not need to send a payment; it will automatically be scheduled for electronic payment.
- 17 Amount Paid Indicate the amount of the payment enclosed.
- (8) Billing Address Line item on the utility statement that indicates the address to which the monthly statement will be mailed.
- 19 Wastewater Fees **Monthly Service Charge** - This charge is based on meter size. **©** Wastewater Usage Amount - Based on water usage. Click here for Sewer Fees
- 20 Solid Waste Fees Weekly Collection Charge - This charge is based on collection frequency. Click here for Solid Waste Fees